

# News

## CADKON+ 2021 Service Pack 2

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[www.cadkon.eu](http://www.cadkon.eu)

[www.cadnet.cz](http://www.cadnet.cz) , [helpdesk.cadkon.eu](mailto:helpdesk.cadkon.eu) , [www.graitec.com](http://www.graitec.com)

## CADKON+ 2021 Service Pack 2 News

CADKON+ 2021 Service Pack 2 contains improvements and fixes for CADKON+ ARCHITECTURE, CADKON+ RC and CADKON+ BASIC version 2021.

It is intended for all commercial **CADKON+ 2021** installations (build **21.0.0074**) or **CADKON+ 2021 SP1** (build **21.1.0034**). These are installations downloaded before the 18th of January 2021, which is the date of the Service Pack 2. Installations downloaded after this date already contain the Service Pack 2 and it therefore do not need to be installed separately.

The exact build of the installed CADKON+ can be verified by command „\_CKABOUT“, directly in the CADKON+.

### Contents:

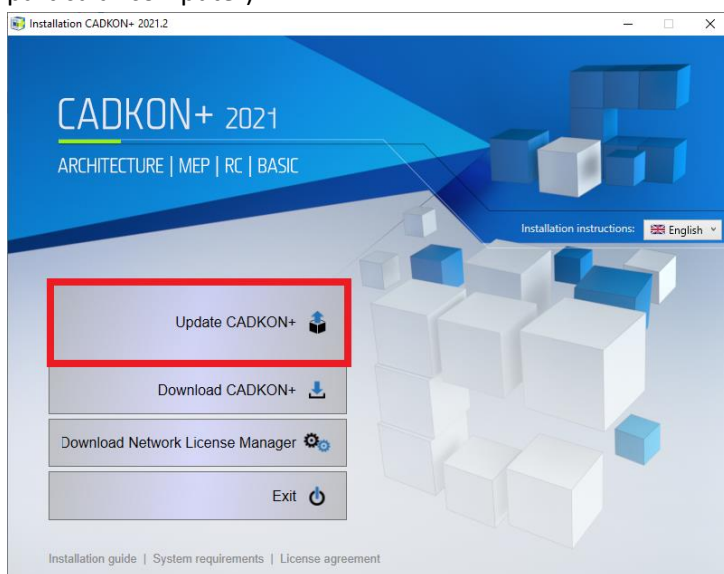
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## General information about service pack installation

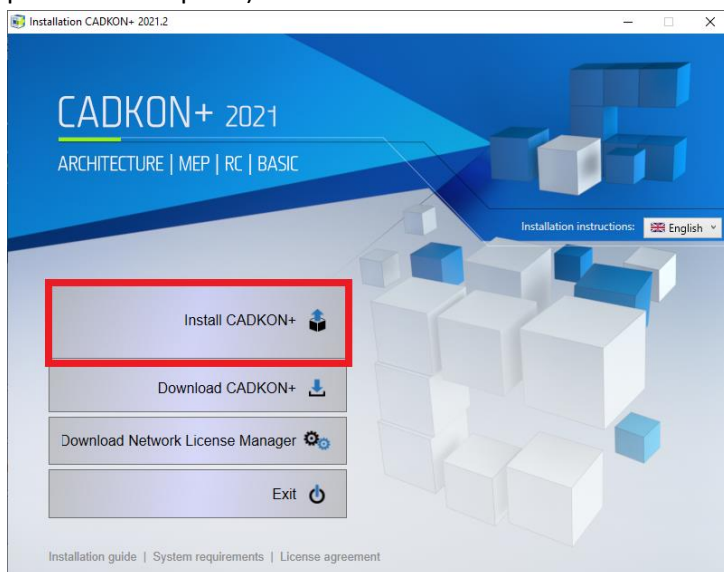
CADKON+ service packs are always part of a CADKON+ online installation. Regardless of the CADKON+ 2021 version you have installed, online update of the programme will update all required files to their newest versions.

The service pack installation is carried out using an updated CADKON+ 2021 exe file (*SetupCadkonPlus\_2021.exe*). After running the exe file, installation program will automatically identifies whether CADKON+ 2021 is or is not installed and will offer one of the following options:

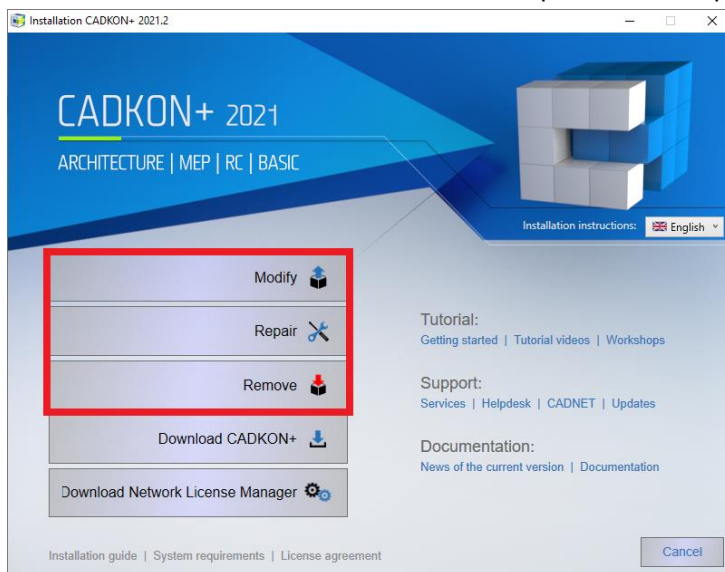
- **Update CADKON+** (in cases when a version older than CADKON+ 2021 is found on the particular computer).



- **Install CADKON+** (in cases when no version older than CADKON+ 2021 is found on the particular computer).

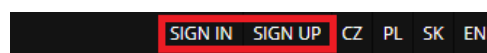


- **Configure CADKON+** (in cases when no programme update is available and the newest version of CADKON+ 2021 is installed on the particular computer).



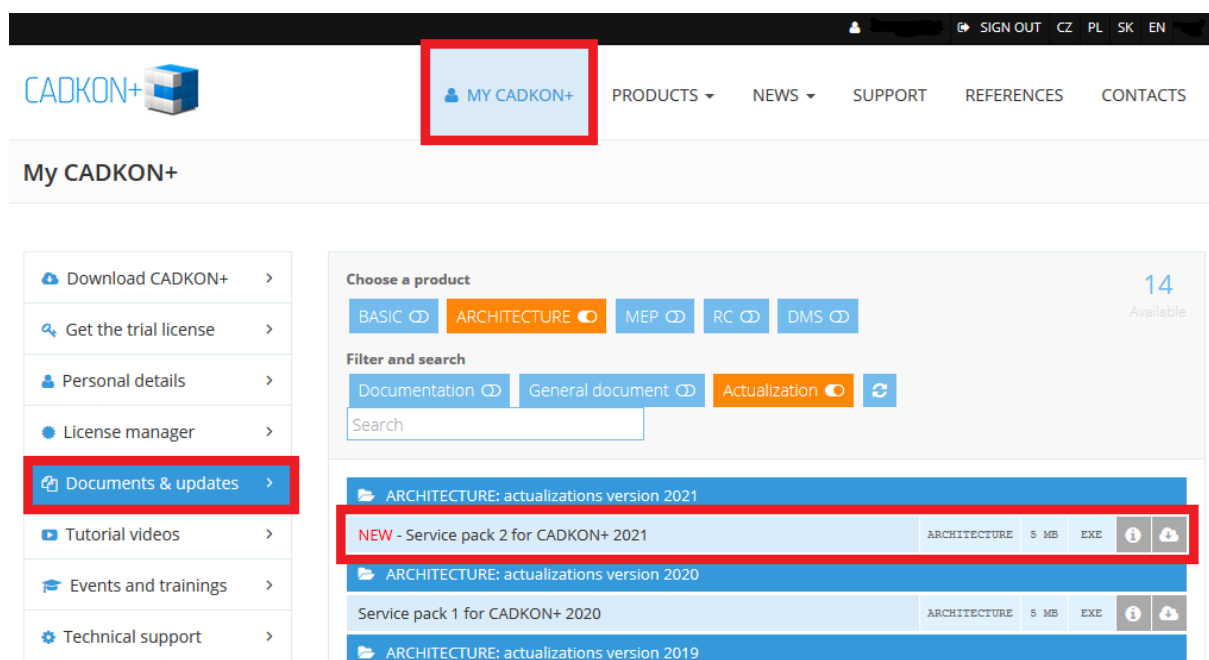
## Installation on a computer with already installed CADKON+ 2021

You have received the Installation file *SetupCadkonPlus\_2021.exe* as a link in an email from Graitec company or you can download it from [www.cadkon.eu](http://www.cadkon.eu).



SUPPORT REFERENCES CONTACTS

To download it from [www.cadkon.eu](http://www.cadkon.eu) you need to sign up (register) and go to a section „MY CADKON+“ → „Documents and updates“.



### Installation process

If you have CADKON+ 2021 already installed on your computer, proceed as follows:

1. Download the updated installation file *SetupCadkonPlus\_2021.exe*.
2. Close CADKON+.
3. Run the downloaded file *SetupCadkonPlus\_2021.exe*.
4. Click on „Update CADKON+“, and continue in the installation.
5. When the installation is completed, click on „Finish“.

**Warning:** The programme update cannot be uninstalled separately.

**Note:** By Service Pack 2 installation, the **Slovak add-on** (an add-on modifying CADKON+ Architecture outputs into the Slovak language) will also be updated, if it is installed.

### Verification of Service Pack 2 version

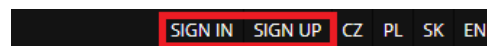
If you need to verify the installed Service Pack 2 version, proceed as follows:

1. In Start menu (Windows) go to Control Panels/ Programmes/ Programmes and functions.
2. In the list of all installed programmes, find CADKON+ **2021.2**. In Details of the record, you will find the pack label **21.2.8** and the installation date.

## Installation on a computer without CADKON+ 2021

You can install CADKON+ 2021 on a computer with no CADKON+ installed using an updated exe file *SetupCadkonPlus\_2021.exe*, which you have received as a link in an email from Graitec company or you can download it from [www.cadkon.eu](http://www.cadkon.eu).

To download from [www.cadkon.eu](http://www.cadkon.eu), you have to sign up (register) and go to section „MY CADKON+“.



SUPPORT REFERENCES CONTACTS

The screenshot shows the CADKON+ website interface. At the top, there is a navigation bar with a user profile icon, 'SIGN OUT', and language options 'CZ', 'PL', 'SK', 'EN'. Below this is a secondary navigation bar with the CADKON+ logo and a menu containing 'MY CADKON+', 'PRODUCTS', 'NEWS', 'SUPPORT', 'REFERENCES', and 'CONTACTS'. The 'MY CADKON+' link is highlighted with a red box. The main content area is titled 'My CADKON+'. On the left, there is a sidebar with a list of links: 'Download CADKON+', 'Get the trial license', 'Personal details', 'License manager', 'Documents & updates', 'Tutorial videos', 'Events and trainings', and 'Technical support'. The 'Download CADKON+' link is highlighted with a red box. The main content area is titled 'CADKON+ Downloads' and contains the text: 'Download the current trial version of CADKON+ which contains programs CADKON+ BASIC, CADKON+ ARCHITECTURE and CADKON+ RC. After the download and launching the Setup Wizard, you can choose which program you wish to install.' Below this text is a blue button labeled 'Download CADKON+ 2021' with the subtext 'modules BASIC, ARCHITECTURE, RC'. This button is highlighted with a red box. At the bottom of the main content area, there is a paragraph: 'You can download an installation guide, newsletter and other from the customer section „MY CADKON+ → Documents and updates“. We also recommend to watch tutorial videos in the customer section „MY CADKON+ → Videos“.'

The instructions for the installation can be found in the Installation Guide which is available after you run the CADKON+ installation.

*Note: Installation to a new computer using the updated exe file SetupCadkonPlus\_2021.exe will always perform a new clean installation that will include all officially issued programme updates (service pack, hotfix etc.).*

## Solved problems common for CADKON+ ARCHITECTURE, RC and BASIC

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### *General*

- When you double-click on a drawing and run the program, in some cases the CADKON+ splash screen, which overlaps the open drawing, remains visible.
- When installing on a computer where CADKON+ has not been installed yet, professional \*.dwt templates were not installed.
- Non-functional line types Radio above ground and Radio underground, when installing the SK language add-on.

## Solved problems for CADKON+ Architecture

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### *Room descriptions*

- Program crashes when running Edit Room Descriptions or Room Description Manager in a drawing with duplicate room descriptions.
- Corrupted room description attributes if the description is included in the Edit Floor Structure selection.
- On specific drawings, the Room Description Manager duplicates room descriptions when the Cancel button is used.

## Solved problems for CADKON+ RC

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### *Drawings compatibility*

- When a drawing created in CADKON RCD that contains items in "running meters" is opened in CADKON+ RC, the error message "You are trying to open a drawing from a newer version" appears and items in "running meters" behave like PROXY objects - they are not displayed and their description contains a "?" character.
- If the drawing is not created from the current template CADKON-RC-EN.dwt, all functions for defining bars will display the error message "Unknown exception".

### *Other*

- In specific cases, the text (null) for the bar diameter is displayed in the bar schedule.
- When copying repeatedly using the "Copy 3D & 2D" function, the second copy contains errors.
- "Row of bars label" will cause the program to fail in specific cases.
- The "Merge / Split Label" function damages the drawing under certain circumstances.

## Technical support

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In case of technical issues with CADKON+ installation or functionality, please contact us via our Helpdesk.

Signing in: <http://helpdesk.cadkon.eu/>

Registration <http://helpdesk.cadkon.eu/Registration/Index>

Request a forgotten password: <http://helpdesk.cadkon.eu/Account/ForgotPassword>

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